



UN City
COPENHAGEN

Welcome Guide

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1. Introduction

Warm welcome to UN City Copenhagen. Whether you are new to the UN City, Copenhagen or both we hope this welcome guide will help you to get you the best possible start.

UN City Copenhagen comprises of two campuses. Campus 1 on Marmormolen opened in July 2013 and today houses 11 UN entities with 1,500 staff members representing more than 100 different nationalities. Campus 2, with 400 staff members, is in the Free Port in the Northern Harbour of Copenhagen, housing UNICEF's state-of-the-art high bay warehouse. With a total storage capacity of 36,000 pallets, it is the largest non-food humanitarian warehouse in the world.

UN City Campus 1 is one of the most sustainable buildings of its kind in Scandinavia. It has received a Platinum LEED certificate and the European Commission's Green Building Award for New Buildings. The building has been designed to use at least 55 per cent less energy than an office building of similar size and thus contributes to the UN's mission of making operations more energy efficient.

The UN City building supports the reform efforts in the UN system, including the One UN approach, which supports a more coordinated, efficient and collaborative UN system. Gathering the organisations in the same building (Campus 1) not only saves the organisations money for administration and running costs, but also facilitates and enhances cross organisational learning and cooperation.

The 11 UN entities resident in UN City vary in size and mandate. We do however share a common agenda: to achieve the 17 Sustainable Development Goals by 2030. The Goals build on the Millennium Development Goals and outline a universal, integrated and transformative vision for a better world, where no-one is left behind.

2. Location

The UN City, Campus 1, is located at one of Copenhagen's newest harbour side developments and is just a 30-minute walk from the city centre. We are only minutes away from the Copenhagen's main public transport system with bus 26 located approximately 10 minutes away from the office and Nordhavn train station and metro station located approximately 800m from the office. Our address is, Marmorvej 51, 2100 Copenhagen Ø.

2.1 [Lunch and coffee breaks](#)

UN City canteen, located on the ground floor of UN City, is open Monday to Friday and offers lunch between 11:30–13:30. The menu changes daily. You can pay with card or with your security ID card that can be preloaded. There is also a café, United Beans, which is open from 8.00-16.00 as well as a Deli shop which is usually open from 10.30-17.30.

2.2 Wifi

- **UN-City-Guest:** This is the network for visitors. When this network is chosen, the user is automatically prompted to enter login details when opening an internet browser. Username: **guest** Password: **uncity2013**

3. Denmark and the City of Copenhagen

3.1. Weather

Because of Denmark's northern location in Europe, the number of daylight hours varies significantly. During winter, the sun rises at about 08:00 and sets at about 15:30, whereas in summer the sun rises at about 03:30 and sets as late as 23:00.

Denmark is located in a temperate climate zone with four seasons. Average daytime temperatures range from 2 °C (35.6 °F) in January to 20 °C (68 °F) in August. The average wind speed is 7.6 m/s, which explains why Denmark is one of the world's largest exporters of wind turbines. Rainy days are likely all year round, while snowfall happens once in a while during winter. You can check the weather forecast before your arrival and during your stay in Denmark at any time on the Danish Meteorological Institute's (<https://www.dmi.dk/>) website. This website (<https://www.gaisma.com/en/location/kobenhavn.html>) contains additional year round weather information.

3.2. Currency

The Danish currency is the krone (DKK). 1 krone = 100 øre. Exchange rates for April 2022 are approximately:

- 100 EUR = 743 DKK • 100 USD = 684 DKK
- 100 GBP = 889 DKK

[Click here](#) for an online currency converter. For exact daily exchange rates from DKK to other currencies, consult the [Danish central bank rates](#).

4. Arrival

Kastrup Airport is the main Danish International Airport serving Copenhagen. It is located on the island of Amager, 11km away from Copenhagen City Centre.

From the airport you can get to the city centre via different transportation options:

Train – the airport train station is located underneath Terminal 3 - Arrivals Hall. The station is served by the Øresunds train service which takes you to Copenhagen central station, departing from

platform 2. You will need to buy a ticket before boarding a train as no tickets are sold on board. The trip will take approximately 15 minutes.

Metro – Line M2 of the Copenhagen Metro links the airport with the city centre. The Metro station is one floor above the Terminal 3 - Arrivals Hall. The trip will take approximately 15 minutes.

Bus – Movia bus 5A will take you from the airport to the city centre. You will need to buy a ticket before entering the bus or from the driver as soon as you enter the bus. The trip will take approximately 30 minutes.

Taxi – Taxis can pick up passengers outside Terminal 3. You can pay either with credit card or cash, in Danish Krone. Any other currency is not accepted. A taxi from the airport to the city centre will cost approximately 280DKK and will take approximately 20/30 minutes.

DSB, the national Danish train operator, has a ticket office at Terminal 3 - Arrivals Hall. From there you can buy tickets for train, metro and bus. It is open every day from 6.30am to 10.30pm.

An information desk is located on the left-hand side of the Arrivals hall. You can get Copenhagen maps and more information regarding the public transportation there.

Via the link <https://www.cph.dk/en/> you will find more information regarding services and facilities at Copenhagen Airport.

Links for public transportation:

<http://www.moviatrafik.dk/dinrejse/Tourist/English-tourist/Pages/English-tourist.aspx> (Danish & English) <http://www.dsb.dk/om-dsb/in-english/> (Danish

& English)

5. How to get to the UN City from the airport:

Follow Metro signs in the Airport. Take the M2 to Nørreport Train Station. Transfer to an S-Tog (The red trains) and take line A, B, C, or E. From Nørreport its two train stops to Nordhavn Station. Take the stairs down to get out of the station. Turn left, after a walk of 30m turn left again into a small tunnel. Once you get out of the tunnel, cross the street and keep walking straight until you reach the UN City on your left side.

5.1 Taxi

All the taxis in Copenhagen are mostly modern vehicles which are licensed and equipped with meters. They can be hired on the street or you can call by phone. If the light on the top of the taxi is turned on, it is available. Tips are not expected as the fares already include a service charge. You can pay either with credit card or cash, in Danish Krone. Any other currency is not accepted.

Telephone numbers of Taxi Companies:

- Amager-Øbro Taxi (Central Copenhagen) - 32 51 51 51
- Codan Taxi (Central Copenhagen) - 70 25 25 25
- Taxa 4x35 (Central Copenhagen) - 35 35 35 35
- TaxaMotor A/S (Central Copenhagen) - 38 10 10 10
- Taxinord (Northern Suburbs) - 48 48 48 48
- Vest-Taxa (Western Suburbs) - 43 45 45 45

5.2 Public Transportation

Denmark has one of the most efficient and reliable public transportation infrastructures in the world. The Greater Copenhagen area is divided into zones. Travelling through these zones can be combined using metro, bus and train as long the ticket is valid. At the stations and bus stops you can find maps that will show you the different zones. Even if you travel only within one zone, the minimum charge is for two zones.

You can buy your ticket at the station's ticket office or from the automatic machines inside the station. Passengers not holding a valid ticket will be fined 750DKK.

5.3 Rejsekort

The "Rejsekort" is an electronic card that is valid in all trains, buses and metro. With the "rejsekort" you do not need to buy a ticket and count zones. The card must be checked in at a card reader at the start and the end of each journey, and the system will automatically calculate the price of the journey; failure to do so will result in a fine.

For more information contact the Copenhagen Central Station ticket office or consult this website: https://www.rejsekort.dk/?sc_lang=en (Danish and English)

If you are travelling regularly or daily between the same two stations, you can choose to purchase a monthly card. For more information, contact one of the station ticket offices directly. The links below will lead you to more information regarding public transportation and city maps:

<https://dinoffentligetransport.dk/tourist/> (Danish & English) <http://www.dsb.dk/om-dsb/in-english/>

(Danish & English)

https://www.rejseplanen.dk/webapp/index.html?language=en_EN (Danish and English); You can also install the app Rejseplanen on your phone.

6. Practical information

6.1. Groceries

If you prefer budget shopping, go to supermarkets like Netto, ALDI or LIDL. If you are more upmarket, try Irma, Super Brugsen or Magasin. If you like to shop with a large variety, try SuperBest, Bilka or Føtex. Other chains include Fakta, Rema 1000 and more. Be aware that some supermarkets do not accept foreign credit cards or debit cards, so check before shopping and bring cash just in case.

Many beverages sold in glass, plastic bottles and cans are integrated into the Danish deposit and return system. Look for the labels "Pant A", "B", and "C" (depending on size) or the word "Returflaske". You pay a small deposit when you buy your soft drink or beer, and when you bring the empty bottle back to a supermarket, you put it into the bottle recycling machine. You should then take the printed slip that you receive to the supermarket cashier to get your refund.

Below you find the major supermarkets for grocery shopping in Denmark. Before shopping compare the prices as difference can exist for the same product. Read carefully through the advertised prices, as very often there are special offers, for example, 2 for the price of 1, etc. By consulting their websites (only in Danish), you can find the stores that are located in your area of residence, the opening/closing times and any special offers for that week.

These supermarkets offer a limited selection, but excellent prices, on many everyday items: Netto, www.netto.dk

ALDI, www.aldi.dk

Fakta, www.fakta.dk

Rema1000, www.rema1000.dk

These supermarkets offer a wider selection but are more expensive. Some of them also sell clothes and household items:

Fotex, www.fotex.dk

Super Brugsen, www.superbrugsen.dk

Kvickly, www.kvickly.dk

Bilka, www.bilka.dk

SuperBest, www.superbest.dk

Irma, www.irma.dk